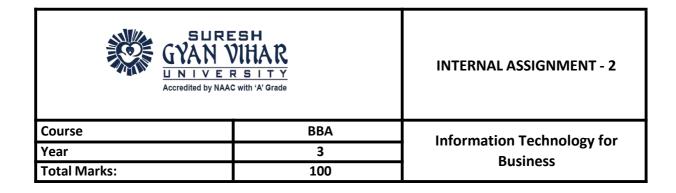
SURESH GYAN VIHAR  UNIVERSITY  Accredited by NAAC with 'A' Grade		INTERNAL ASSIGNMENT - 1
Course	BBA	Information Technology for Business
Year	3	
Total Marks:	100	

- Q.1. Write answers for any two questions from below. (20 marks each Word limit 500)
- A. What do you mean by Expert system? Discuss one of them in detail
- **B.** Define 'Decision'. Explain in detail Decision-making Process and Types of Decisions.
- **C.** List out new markets and technologies of ERP. B) Discuss the latest trends in Security.
- **D.** Write short notes on: Types of Information

**Production Information System** 

**E.** Write short notes on: E-Commerce Activities

Types of DSS



- Q.1. Write answers for any two questions from below. (20 marks each Word limit 500)
- **A.** What is Fire wall? How does it protects Information resources
- **B.** List different types of CRM. Explain any one in detail
- **C.** What are the key supply chain processes? How they are supported by IT solutions
- Write short notes on: Transaction Documents
   Executive Information Systems (EIS)
- E. Write short notes on: DSS tools for different levels of Management

  Supply Chain Processes